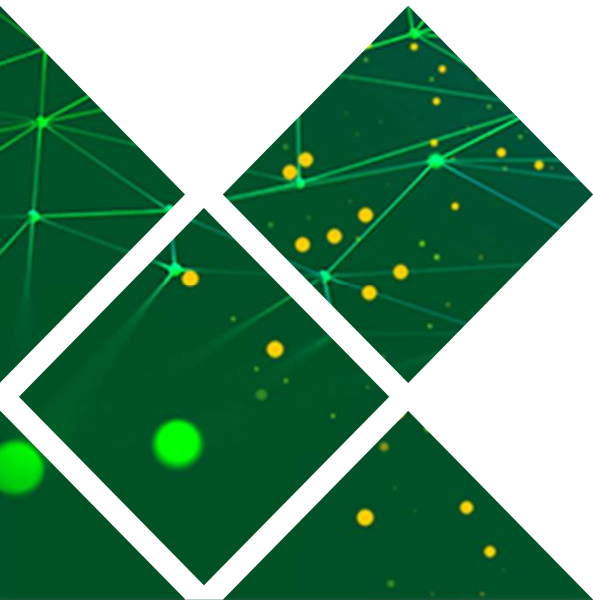


SEC Change Monthly Issues Group Meeting

August 2026





COMPETITION LAW COMPLIANCE

- All participants must comply with [Competition law](#) and must not participate in anti-competitive behaviour.
- Remember, as a Member, you act independently, not on behalf of your organisation, and without undue regard to the interests of any Related Person.
- Be mindful that certain information may not be shared nor discussed.
- All Members are responsible for highlighting any anti-competitive behaviour.



CONFLICTS OF INTEREST

- All participants must comply with the [Panel Conflicts of Interest management Policy](#).
- A Conflict is any situation in which an individual's personal, financial, professional, or other interests could be perceived to improperly influence their judgment or actions in performing their SEC duties.
- All Members must:
 - Declare all Conflicts as soon as they arise.
 - Comply with any direction from the Chair to mitigate a Conflict.



PANEL INFORMATION POLICY

All participants must comply with the [Panel Information Policy](#):

RED	Limited to Members of the group, alternates, and direct recipients of the material.
AMBER STRICT	Recipients can only distribute on a strict need-to-know basis within their SEC Party Category to protect and prevent harm.
AMBER	Recipients can only distribute within their SEC Party Category and third-party stakeholders, including Trade Associations, on a need-to-know basis to protect and prevent harm.
GREEN	Recipients can distribute this information to SEC Parties and SMIP stakeholders, but it must not be made publicly available.
CLEAR	No limit on disclosure.



MEETING RECORDING AND AI USAGE



- This meeting will be recorded for the purpose of ensuring the accuracy of meeting minutes.
- By participating, you acknowledge and consent to your voice being recorded for this purpose.
- An AI summary may be generated by the Secretariat to support the efficient production of meeting minutes.
- The use of AI technologies by Members, including call recording or meeting transcription tools, is not permitted.

Housekeeping

- Please raise your hand
- Please be clear, explain acronyms
- This session will be recorded for minuting purposes, please be courteous!
- Just a reminder that we should be able to have free discussions of ideas



■ Introductions

- When I say your name, please:
 - Say hello so we can check your audio is working



■ Issues Group – Manufacturer access to the DCC SMETS "Data Lake"

Raised by SherWu Ng of EDM I Europe Limited

Objectives of the Issues Group

REVIEW	The issue
AGREE	The next steps

Overview

Issue

- Smart Meter faults can either be diagnosed remotely or via a physical inspection. Remote diagnoses utilise information produced by or stored within the Meter.
- Meter Manufacturers have a unique insight into faults as they are familiar with the design and operation of their Meter stock.
- Whilst Meter Manufacturers have access to some Alerts sent by a Meter, they only have access to the *most recent* Alert, and are not able to see a Meter's Alert history.

Impacts

- Were a Meter Manufacturer to have access to the full history of available Alerts rather than only the most recent, they would be able to better remotely diagnose faults.
- Where a remote diagnosis is not possible, a physical diagnosis is required, which can sometimes require removal of the Meter.
- Physical inspections and Meter removals for diagnostic purpose use resources, incur costs, and cause disruption to the Consumer. By limiting physical inspections by facilitating more remote diagnoses, these impacts can be mitigated.

Proposed Solution Summary

Quantity of available data:

- Access to a Meter's entire history for accessible data from install to date.
- Meter's internal logs are limited to the last 100 Alerts, but the DCC will have a full history. The Proposer would like access to this full history.

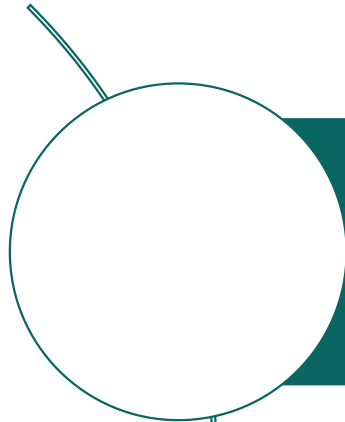
Scope of Data Access:

- The solution will apply to all information that a Meter Manufacturer currently has access to.
- This will include all Alerts, and all information generated by Great Britain Companion Specification (GBCS) commands.

Type of Data:

- The Proposer expects that all Data within this scope is likely to be non-personal.

Other Considerations



To what extent will this Issue interact with EDMl's other Issue on Remote Meter Diagnosis Data access?



To what extent will this Issue overlap with the ongoing work on the Smart Meter Data Repository?

■ Questions for the Issues Group

Do you have any comments on the Issue ?



Do you have any comments on the Proposer's solution requirements?



Anything else that should be considered?



Next Steps



Change Sub-
Committee
18 August 2026



Sub-Committees
August/September
2026



Business
Requirements
September 2026

■ Issues Group – Enhanced provisions for remote diagnostic capabilities

Raised by SherWu Ng of EDM Europe Limited

Objectives of the Issues Group

REVIEW	The issue
AGREE	The next steps

Overview

Issue

- Smart Meter faults can either be diagnosed remotely or via a physical inspection. Remote diagnoses utilise information produced by or stored within the Meter.
- Meter Manufacturers have a unique insight into faults as they are familiar with the design and operation of their Meter stock.
- Whilst Meter Manufacturers have access to some Alerts sent by a Meter, they only have access to a limited subset and have identified that access to more may be beneficial.

Impacts

- Were a Meter Manufacturer to have access to a broader subset of available Meter Data, they would be able to better remotely diagnose faults.
- Where a remote diagnosis is not possible, a physical diagnosis is required, with can sometimes require removal of the Meter.
- Physical inspections and Meter removals for diagnostic purpose use resources, incur costs, and cause disruption to the Consumer. By limiting physical inspections by facilitating more remote diagnoses, these impacts can be mitigated.

Proposed Solution Summary

Expansion of available Data set:

- The Proposer would like to access a larger set of Meter Data than is currently available to them – Principally, the Manufacturer-specific set of Data items that together compromise a unique diagnostic set.
- The Proposer has indicated that all Meter Manufactures will have a slightly different subset of Data items that comprise their diagnostic set.
- These combinations are proprietary to the Manufacturer.

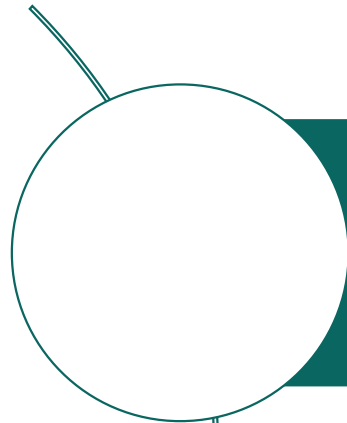
Means of access:

- The Proposer has asked that the SEC Change team investigate a means by which bespoke Data sets can be requested on a manufacturer-by-manufacturer basis.
- This would mean Data could be accessed individually, without a central “list” of available Data items being provided.
- This would eliminate the requirement for Manufacturers to make public their proprietary Data sets in the establishment of such a “list”.

Novel Functionality:

- The Proposer is also requesting that Meter Manufacturers be given the ability to perform remote connection/disconnections, as they have found that many faults can be resolved by doing so.

Other Considerations



To what extent will this Issue interact with EDMl's other Issue on Remote Meter Diagnosis Data access?



To what extent will this Issue overlap with the ongoing work on the Smart Meter Data Repository?

■ Questions for the Issues Group

Do you have any comments on the Issue ?

A row of seven dark green parallelogram shapes, slanted to the right, intended for handwritten notes.

Do you have any comments on the Proposer's solution requirements?

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Anything else that should be considered?

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Next Steps



Change Sub-
Committee
18 August 2026

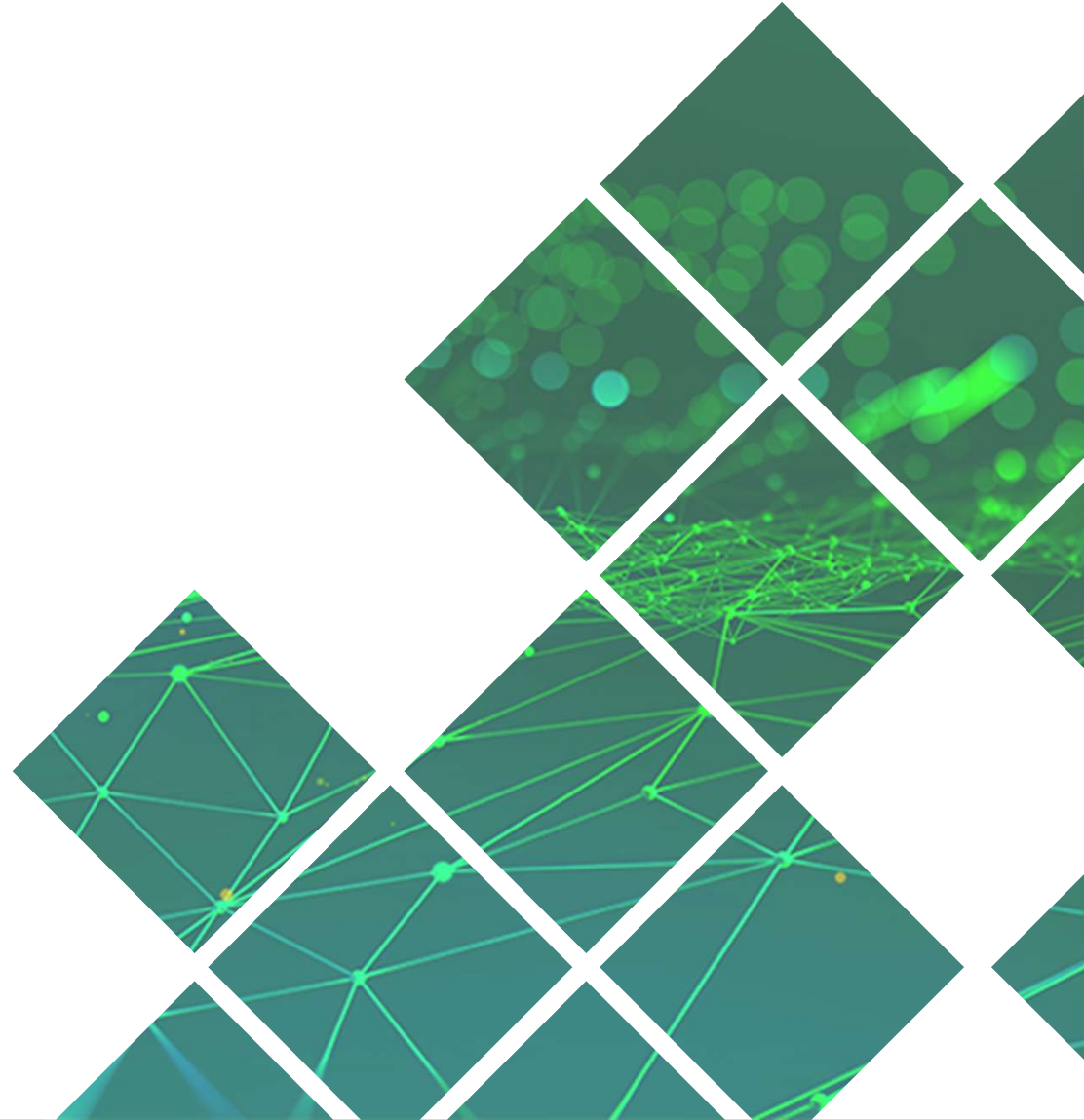


Sub-Committees
August/September
2026



Business
Requirements
September 2026

AOB



SEC ANNUAL CUSTOMER SURVEY

Have Your Say

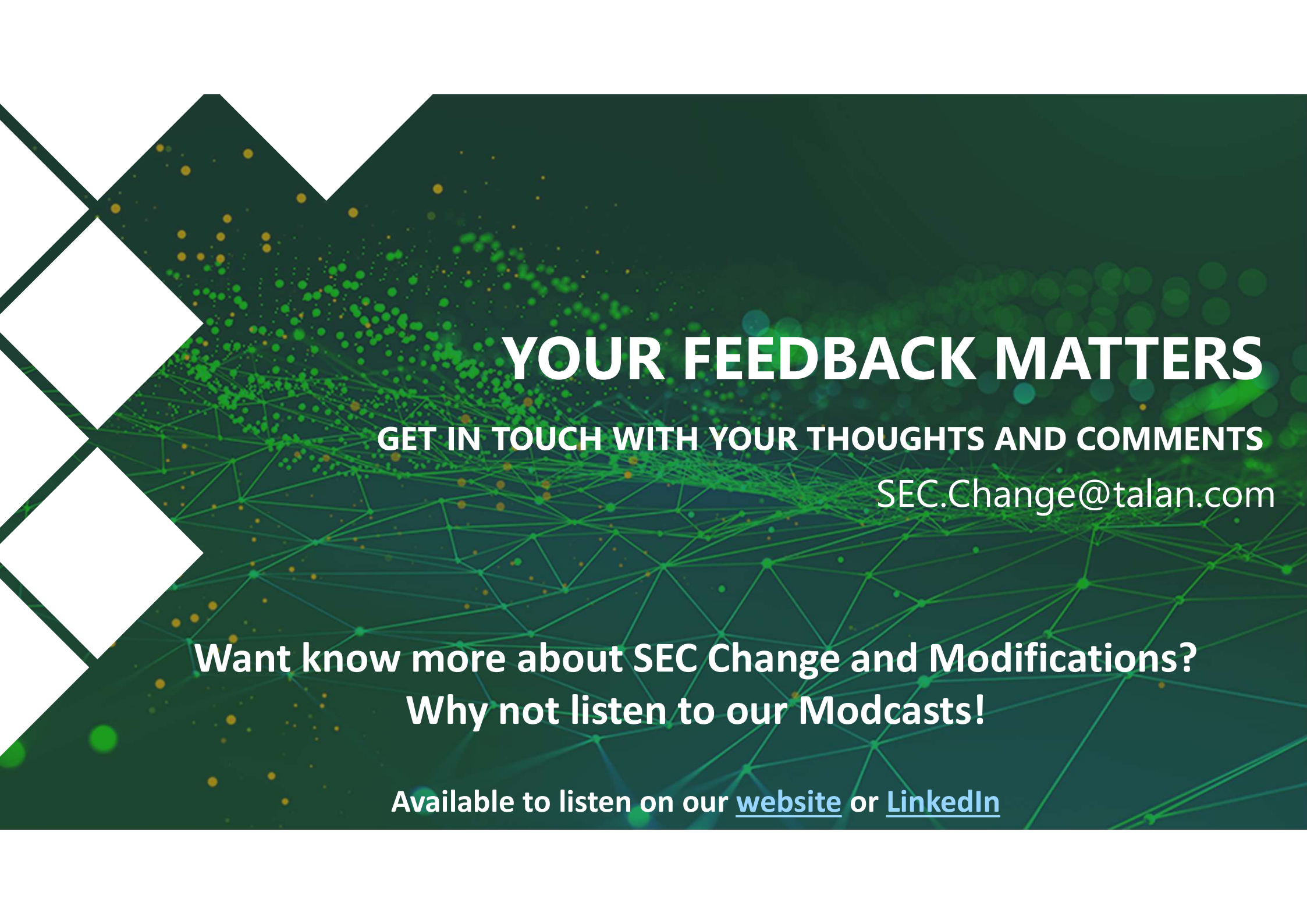
- The [SEC Annual Customer Survey](#) is now open.
- SEC Parties and stakeholders are invited to share their feedback on their experience of interacting with SEC services.
- This year's survey focuses on how easy it is to work with the SEC across our services, processes, and communications.
- Your feedback will help us understand what's working well and where we can make improvements.



The survey closes on 07 August 2026.

What's new this year?

- ✓ Delivered in-house, removing reliance on a third-party provider
- ✓ Increased focus on customer effort and ease of interaction
- ✓ Refreshed questions covering key SEC services and activities
- ✓ Simplified structure designed to support completion and provide more meaningful insights



YOUR FEEDBACK MATTERS

GET IN TOUCH WITH YOUR THOUGHTS AND COMMENTS

SEC.Change@talan.com

**Want know more about SEC Change and Modifications?
Why not listen to our Modcasts!**

Available to listen on our [website](#) or [LinkedIn](#)

Thank you for attending

The next meeting will be on
Wednesday 2 September 2026